

# Annual TV Subscriber Notice



WEST KENTUCKY AND TENNESSEE  
TELECOMMUNICATIONS COOPERATIVE

WK&T provides this notice as a service to our customers and in accordance with applicable federal law and FCC regulations. We encourage you to review the following information and to contact WK&T with any questions:

The Federal Cable Communications Policy Act of 1984 contains certain provisions regarding the collection and disbursement of personal identifiable information by cable television operators. In accordance with these provisions, WK&T collects and maintains personal identifiable information concerning customers.

That information includes, among other things, your name, address, telephone number and billing records, service maintenance and repair records, premium services subscription information, marketing information and customer complaints.

Personal identifiable information is generally used for the normal business purpose of offering and

rendering television service and other services to you. WK&T employees have access to such information, as necessary, in connection with our business or when otherwise desirable. Access may be on a day-to-day basis.

As a customer, you may review any personal information held by WK&T that pertains to you. Preparation time for this information varies because it is necessary to avoid disclosure of information regarding other customers. Please contact us by letter or by telephone to arrange for a review.

The review will be at the WK&T business office. You may request the correction of any errors in personal information that we collect and maintain pertaining to you.

Federal law prohibits collecting any personally identifiable information other than information necessary to carry on your business or to detect theft of service unless you consent.

WK&T does not disclose personally identifiable information without your consent unless we are required to do so by court order.

Major networks such as ABC, CBS, FOX and NBC are seeking more and providing less to TV subscribers during retransmission rate negotiations. The results of these discussions could impact both your TV bill and channel lineup in 2025.

WK&T is committed to offering the best entertainment at the most affordable price, but if networks continue to increase the cost of those channels, we'll have no other choice than to increase our TV rates or no longer offer certain channels.

**Billing Complaints and Inquiries**  
WK&T's customer service representatives are available during regular business hours to answer your billing questions. Call 877-954-8748.

## PRICING

### WK&T STREAMING TV SERVICE

**Basic Service** - \$45.90/mo.

**Expanded Service** - \$119.90/mo.

### ADD-ONS

**DVR** - \$9.90/mo.

Upcharge of \$3/mo. for each additional 50 hours.

**Stream** - Three simultaneous streams included with service. Each additional stream is \$3/mo.

### PREMIUM CHANNELS

**Variety Channel** - \$7.95/mo.

**HBO** - \$16.95/mo.

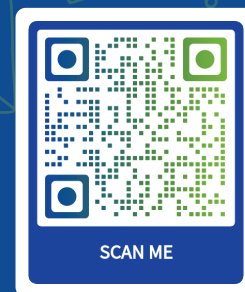
**Starz/Encore** - \$16.95/mo.

**Showtime/TMC** - \$16.95/mo.

**Hispanic Channels** - \$12.95/mo.

**Service Call Fee** - \$99

**Connect Care Plan** - \$9.90/mo.



For more information about WK&T's TV products and services, please visit our website at [www.mywkt.net](http://www.mywkt.net) or scan the QR code.



# Video Service Notices

WK&T provides this information as a service to our customers and in accordance with applicable federal law and FCC regulations. We encourage you to review the following information and to contact WK&T with any questions. The cooperative will send customers a TV privacy notice each year with the most up-to-date information.

## WK&T STREAMING TV SERVICE

**Basic Service** - \$45.90/mo.

**Expanded Service** - \$119.90/mo.

## ADD-ONS

**50-hour DVR** - \$9.90/mo.

Upcharge of \$3/mo. for each additional 50 hours.

**Stream** - Three simultaneous streams included with service. Each additional stream is \$3/mo.

## VARIETY CHANNELS

\$7.95/mo.

## PREMIUM CHANNELS

**HBO** - \$16.95/mo.

**Starz/Encore** - \$16.95/mo.

**Showtime/TMC** - \$16.95/mo.

**Hispanic Channels** - \$12.95/mo.

## SERVICE, MAINTENANCE & EQUIPMENT

**Service Call Fee** - \$99

## INSTALLATION

- No installation fees.
- Installation time frame is 10 working days to establish new service and five working days for service reconnection at a location.
- New services requiring significant engineering builds could take up to 30 days.
- New service construction schedules will be released on our website via newsletters, etc.

For more information about WK&T's video products and services, please visit our website at [www.mywkt.net](http://www.mywkt.net).

**WK&T**

WEST KENTUCKY AND TENNESSEE  
TELECOMMUNICATIONS COOPERATIVE

Live Life  
**Connected**

*Fiber Fast*

